

# What are we doing?

Updating the installation instructions for all NUVELLELOCK SOLID CLICK HARDWOOD FLOORING.

#### What products are this change applied to?

| Mfr. Model # | OMSID     | S/O SKU    | Stock SKU  | INTERNET SKU |
|--------------|-----------|------------|------------|--------------|
| NV1SL        | 206634113 | 1001829261 | 1001645489 | 1001618863   |
| NV2SL        | 206632825 | 1001829270 | 1001645492 | 1001618870   |
| NV3SL        | 206634150 | 1001829273 | 1001645818 | 1001619544   |
| NV4SL        | 206634220 | 1001829274 | 1001645826 | 1001619546   |
| NV5SL        | 206634222 | 1002114160 | N/A        | 1001619550   |

### What has changed?

The previous installation instructions were for the <u>FLOATING installation</u> method only. The new installation instructions now include <u>STAPLE and Glue down instruction</u> All products listed are now warrantied to be Floated, Nailed, Stapled or Glued down.

### Why are we updating?

### Increase sale opportunities:

Survey feedback from a large consensus of PRO installers and Home Depot installation companies indicate that they still prefer the staple method and in some cases the glue down method over the Floating method. Job site conditions can limit the ability to use the floating method. Survey feedback from the DIY consumers indicate the floating method is the preferred.

### What type of adhesive, staples or nails are recommended?

**ADHESIVE:** Premium wood flooring adhesive formulated for installation of solid hardwood.

Example: Roberts R1509 Superior, Taylor MS plus

Staples: 4d (1.5") to 6d (2")

Example: Home Depot offers a very wide variety of these products

# **Questions, Comments or Recommendations?**

Phone: 561-804-1711 (hot line) Email general inquires: orders.suncrest@suncrestsupply.com

Ivan Espinales Operations Manager 561-385-3645 cell <a href="mailto:icspinales@suncrestsupply.com">icspinales@suncrestsupply.com</a>

Jimmy Ward National Accounts Manager 904-514-6325 jward@suncrestsupply.com